

Ian Lowe

From: Authority@goredc.govt.nz
Sent: Tuesday, 1 May 2018 12:01 p.m.
To: Ian Lowe; Corey Reed
Subject: New 3 Waters CRM - Water - Faults and Leaks - CRM No. 14172



Customer Request (CRM) Summary

Request Details

Request Number: 14172
Logged by: Rebecca Patching
Category: Water - Faults and Leaks
Description: Claire Mutch rang to say that there is water leaking from 11 Joseph street. She couldn't tell me whether it was coming from inside the property or not. She said it was on the driveway near the entrance. Her ph number is 208 3983 if needed.

Customer Details

Customer Name: Not Applicable
Address: *** For visitors or calls where callers details are not necessary ***
9999
Home: Business: Mobile:
Email:

Property Details

Address: Address
11 Joseph Street Gore 9710
Owner and Address: Owner Address
Andrew Edwin Duncan 11 Joseph Street Gore 9710

Action / Task Details

Task to be Completed: 3 Waters Supervisor
Action Officer: [act_off]
Action Open Date: 01/05/2018 **Action Due Date:** 21/05/2018
Action Comments:
Delegated by: Rebecca Patching

RE

CRM N°.

SERVICE

CRM Response Form

14172, 14225

Water ☐Sewage ☐Storm ☐Otama ☐

Scheme: _____

Customer: _____

House/Rapid N°: 10

Line N°: _____

Line Pos': _____

Street/Road: Joseph St

North: _____

East: _____

Height: _____

Pipe Size: _____

Depth: _____

Material: 20mm Poly

Tank N°: _____

N° Units: _____

Depth: _____

Work Done

Service Location ☐Toby Location ☐Toby Repair ☒Reticulation Repair ☐Clear Blockage ☐Tank Inspection ☐Reticulation Fault ☐Dry Weather Overflow ☐New Water Conn ☐Asset Replacement ☐Surface Flooding ☐Other ☐Details: Replaced water line + manifold & box + fallbox.Cause of Failure: Hansen fitting

Pipeline Condition or further work required: _____

Photos Taken: ☐Private Property Affected ☐Office need to Follow Up ☐

Site inspection

Date: 1/5/18

FINISH:-

Date: 1/5/18Time: 12:00Time: 12:10

Job completed

Date: 15/5/18

FINISH:-

Date: 15/5/18Time: 0830

